What is the Disease?
- A new virus that causes respiratory illness with symptoms such as fever, cough, and shortness of breath.
- It is spread through the air by coughing or sneezing, by close personal contact, or touching a surface that is contaminated with the virus.
- Older individuals and those with underlying medical conditions are more at risk.
- Currently there is no evidence to support that the transmission of the virus is associated with food.

Employee Illness:
- Communicate with all employees that they need to stay home if sick or if they are showing flu-like symptoms.
- If you don't already have one, create an employee illness policy.

Hand Hygiene:
- Promote the daily practice of everyday preventive actions such as covering coughs and sneezes, avoid touching the face, and hand washing.
- Ensure all staff know how to properly wash hands, including using a barrier to turn off the water and open restroom doors.
- Hand sanitizers MAY NOT be used in the place of handwashing. Hand sanitizers may be made available for customer use.

Cleaning and Sanitizing:
- Clean and disinfect frequently touched surfaces like door knobs, railings, etc. on a routine basis.
- Frequently clean and sanitize food contact surfaces that are handled by multiple people.
- Reduce or eliminate the amount of food or food contact surfaces left out in public areas to protect from exposure.
- If using bleach to sanitize or disinfect, make sure it is EPA registered. Scented and splashless bleaches are not EPA registered. Bleach should be mixed to 50-200ppm for sanitizing surfaces and 600-800ppm for disinfecting.