

COUNTY OF PEORIA
PEORIA CITY/COUNTY HEALTH DEPARTMENT
FREEDOM OF INFORMATION ACT
COMPLIANCE PACKET

REQUESTS FOR PUBLIC RECORDS

The Peoria City/County Health Department maintains comprehensive Rules and Regulations Implementing the Illinois Freedom of Information Act (the “FOIA Rules”), which provide procedures, instructions, and forms for obtaining Health Department public records.

This document provides a brief summary of the Health Department's FOIA Rules.

All requests to inspect, copy, or certify public records must be submitted to the Health Department in writing. The Health Department encourages Requestors to submit their requests on the convenient form provided by the Health Department and online at www.pcchd.org. The Health Department will review all written requests in any form. The Health Department will respond to each written request to inspect, copy, or certify public records in a manner consistent with the Illinois Freedom of Information Act.

Copies of public records will be provided upon payment of a copying fee, if applicable, as provided in Section IV of the FOIA Rules. If requested, copies of public records will be mailed after the Health Department receives payment of the actual cost of postage and copying.

Requests and other communications regarding Health Department records relating to a request to inspect, copy, or certify public records, all requests for copies of the FOIA Rules, and all requests for any other information relating to the Health Department’s implementation of the Illinois Freedom of Information Act may be directed to

Peoria City/County Health Department
Freedom of Information Officer
2116 N. Sheridan Rd.
Peoria, Illinois 61604
PH: (309) 679-6100
FX: (309) 679-6609
eMail: PCCHDFOIA@peoriacounty.org

The foregoing information is provided pursuant to Section 4(b)
of the Illinois Freedom of Information Act, 5 ILCS 140/4(b).

COUNTY OF PEORIA
PEORIA CITY/COUNTY HEALTH DEPARTMENT
RULES AND REGULATIONS IMPLEMENTING
ILLINOIS FREEDOM OF INFORMATION ACT

These Rules and Regulations (the “Rules”) include the procedures, instructions, and forms for requesting public records from the Peoria City/County Health Department, its elected officials, and its semi-independent boards, agencies, and commissions under the Illinois Freedom of Information Act (the “Act”).

The Health Department will respond to written requests for inspection, copying, or certification of public records in accordance with the Act, these Rules, and any other applicable law. Generally, under the Act, the Health Department will provide public records for inspection or copying as requested except for records (1) that would, if disclosed, violate individual privacy, or (2) whose production would disrupt the duly undertaken work of the Health Department, or (3) that are specifically exempted from disclosure by the Act or other applicable law.

Requests and other communications relating to public records must be sent to the Health Department’s Freedom of Information Officer.

I. INTERPRETATION A. Conflicts

These Rules do not supersede the provisions of the Act. If a provision of these Rules conflicts with the Act, then the provisions of the Act will govern.

B. Definitions

In addition to the definitions provided in the Act or elsewhere in these Rules, the following definitions apply:

1. Business Hours: 8:00 a.m. to 4:30 p.m. on a Business Day.
2. Business Day: Any day on which general offices of the Health Department located at 2116 N. Sheridan Road are open and staffed for regular public business. Business Days generally are Monday through Friday, except Board of Health authorized holidays.
3. Freedom of Information Officer: The Freedom of Information Officer of the County identified above and designated under Section 3.5 of the Act.
4. Public Access Counselor: The Public Access Counselor of the Office of the Illinois Attorney General.
5. Request: A request to inspect, copy, or certify public records.
6. Request Made for Commercial Purposes: A Request made with the intent to use the requested records (or the information derived from those records), in whole or in part, for sale, resale, or solicitation or advertisement for sales or services. However, a Request submitted by news media or by non-profit, scientific, or academic organizations will not be deemed to be made for commercial purposes if the principal purpose of the Request is (a) to access and disseminate information concerning news and current or passing events, (b) for articles of opinion or features of interest to the public, or (c) for the purpose of academic, scientific, or public research or education.

7. Requestor: A person, firm, or corporation that files a Request with the Health Department.
8. Response Time: The time for response by the Health Department to a request for public records, as calculated pursuant to Subsection III.A of these Rules.

C. Days; Measurement of Time

1. Days. In counting the number of days allowed for a response or a decision to be given by the Health Department under the Act and these Rules, the Health Department will not include the day on which the request or notice requiring the response or decision was first received.
2. Supplemental Requests. Supplemental, amended, or additional Requests will not relate back to the time of receipt of the initial Request. Supplemental, amended, or additional Requests will be considered new Requests for purposes of determining the applicable Response Time.
3. Response Date. All responses and decisions to be issued by the Health Department under the Act and these Rules will be deemed to have been given on the date of personal delivery to the person or to the residence of the person entitled to the response or decision or, if mailed, on the date of mailing, regardless of the date of actual receipt by that person. Each response and decision will include proof of service evidencing the method by which, and time at which, the response or decision was delivered.

II. REQUESTS FOR INSPECTION, COPYING, OR CERTIFICATION OF PUBLIC RECORDS

A. Officials Responsible for Responding to Requests

The Freedom of Information Officer is the person administratively responsible for receiving and processing Requests.

The Freedom of Information Officer is the person with authority on behalf of the Health Department to grant or deny Requests, to extend the Response Time, and to issue the appropriate notices with respect to all related matters. The Freedom of Information Officer may consult with Health Department staff, officials, and others as appropriate before responding to a Request.

The Health Department may, from time to time, appoint Deputy Freedom of Information Officers to assist the Freedom of Information Officer in the performance of his or her duties under the Act and these Rules. In the absence of the Freedom of Information Officer, the Deputy Freedom of Information Officers are authorized to grant or deny Requests, to extend the Response Time, and to issue the appropriate notices with respect to all related matters.

B. Form of Request

1. Required Information. A Request must be filed with the Health Department in writing and in English. The Health Department encourages Requestors to submit requests on the convenient form attached to these Rules (“Official Request Form”) or in a similar form that contains, at a minimum, the following information:
 - a. The Requestor's name (optional);

- b. Either the Requestor's mailing address, e-mail address, or telephone number;
- c. A description of the public records requested;
- d. A statement of purpose, indicating whether the Requestor intends to use the records, or the information derived from those records, for sale, resale, solicitation, or advertisement for sales or services;
- e. A statement of whether the Requestor is, or represents, news media or a non-profit, scientific or academic organization; and
- f. A statement of whether the principal purpose of the Request is either (i) to access and disseminate information concerning news and current or passing events, (ii) for articles of opinion or features of interest to the public, or (iii) academic, scientific or public research or education.

Use of the Official Request Form is the most effective way to obtain a prompt, full, and complete response by the Health Department to a Request.

- 2. **Supplemental Information.** If a Requestor submits a Request on a form other than the Official Request Form, and the Request does not contain all of the information required pursuant to Paragraph II.B.1 of these Rules, then the Requestor must complete a Supplemental Information form or similar writing.
- 3. **Requests Must Be Complete.** No Request will be deemed complete unless it contains, at a minimum, all of the information required pursuant to Paragraph II.B.1 of these Rules.
- 4. **Subpoenas.** Except as provided in Section 9.5(c) of the Act, these Rules will not apply to any subpoena for records received by the Health Department and issued by, or in accordance with the rules of, a court or agency of competent jurisdiction.

C. Submittal of Request

Completed Requests should be filed with the Health Department Freedom of Information Officer or an appointed Deputy Freedom of Information Officer by mail, facsimile, overnight courier service, electronic mail, PCCHDFOIA@peoriacounty.org or in person, in accordance with the following:

- 1. **In-Person Submissions.** Requests submitted in person should be given to the Freedom of Information Officer, a Deputy Freedom of Information Officer, or the office of the Public Health Administrator.
- 2. **Electronic Mail Submissions.** Requests submitted by electronic mail should be sent directly to the Freedom of Information Officer at PCCHDFOIA@peoriacounty.org and will be deemed received only upon actual receipt by the Freedom of Information Officer or the opening of the electronic mail by a Health Department employee on a Business Day during Business Hours, regardless of date or time of submission.
- 3. **All Other Submissions.** Requests submitted by mail or other means should be addressed to the Freedom of Information Officer at the Peoria City/County Health Department and will be deemed received only upon actual receipt by the Health Department on a Business Day, regardless of date of submission.

All Health Department officials and employees who receive a Request must immediately forward that Request to the Freedom of Information Officer or Deputy Freedom of Information Officer.

D. Processing of Request

1. The Freedom of Information Officer or Deputy Freedom of Information Officer must complete the Checklist immediately upon receipt of the Request. If the Freedom of Information Officer or Deputy Freedom of Information Officer determines that the Request is not complete, as provided in Section II of the Checklist, the Freedom of Information Officer or Deputy Freedom of Information Officer must mail a Notice of Incomplete Request form and a Supplemental Information form to the Requestor within five (5) Business Days after receipt by the Health Department of the Request. If the Freedom of Information Officer or Deputy Freedom of Information Officer determines that the Request is complete, the Freedom of Information Officer or Deputy Freedom of Information Officer must stamp or otherwise indicate on each completed Request, the date and time of receipt and, if known, the date on which the Health Department must respond to the Request.
2. The Freedom of Information Officer or Deputy Freedom of Information Officer must maintain an electronic or paper copy of the Request, including all documents submitted with the Request, until all matters related to the Request have been completed.
3. The Freedom of Information Officer must create an electronic or paper file for the retention of the original Request, a copy of the response by the Health Department, a record of all written communications with the Requestor regarding the Request, and a copy of other communications related to the Request.
4. The Freedom of Information Officer must keep all Notices of Denial in a single central office file, indexed according to the type of exemption asserted, and, to the extent feasible, according to the types of records requested.

III. RESPONSES TO REQUESTS A. Time for Response

1. Requests Made for Commercial Purposes. The Health Department will respond within 21 Business Days after a completed Request Made for Commercial Purposes is received by the Health Department.
2. All Other Requests. For all Requests other than those set forth in Paragraph III.A.1 or III.A.2 of these Rules, the Health Department will respond within five (5) Business Days after a completed Request is received by the Health Department, unless the Health Department has extended the Response Time pursuant to Paragraph III.A.4 of these Rules.
3. Extension of Time
 - a. If the Freedom of Information Officer or Deputy Freedom of Information Officer determines that additional time is needed and allowed under the Act to respond to a Request, then the Freedom of Information Officer, or Deputy Freedom of Information Officer using a Notice of Extension form attached to these Rules or a similar written form, will notify the Requestor within the applicable Response Time of the determination, of the reasons requiring the extension, and of the length of the extension (which may not exceed five additional Business Days). The Freedom of Information Officer or Deputy Freedom of Information Officer may not issue a Notice of Extension for Requests Made for Commercial Purposes.

- b. The Requestor and the Health Department, using an Extension Agreement form attached to these Rules or a similar written form, may agree in writing to extend the time for compliance for a period to be mutually determined. In his or her discretion, the Freedom of Information Officer or Deputy Freedom of Information Officer may deliver to the Requestor a Request for Extension Agreement form and an Extension Agreement form. The Freedom of Information Officer or Deputy Freedom of Information Officer is authorized to execute, in his or her discretion, an Extension Agreement after it has been executed by the Requestor. The Freedom of Information Officer or Deputy Freedom of Information Officer must respond to the Request within the applicable Response Time, unless and until the Requestor and the Health Department have executed the Extension Agreement.

B. Disclosure of Public Records

1. Notice of Approval. If the Freedom of Information Officer or Deputy Freedom of Information Officer determines that the Act requires disclosure of all or any part or portion of the requested public records, then the Freedom of Information Officer or Deputy Freedom of Information Officer will notify the Requestor in writing of his or her determination, using the Notice of Approval form attached to these Rules or a similar written form.
2. Approval of Requests Made for Commercial Purposes. If the Request is a Request Made for Commercial Purposes, and the requested records are not immediately available for inspection or pickup, then the Notice of Approval will specify a reasonable date on which the requested records will be available for inspection or pick-up, based on the size and complexity of the Request.
3. Search of Health Department Files and Use of Health Department Equipment. Except as otherwise specifically authorized by the Freedom of Information Officer or Deputy Freedom of Information Officer, only Health Department employees are permitted to search Health Department files, records, or storage areas, or to use Health Department equipment in connection with any Request.
4. Removal of Original Records. Original public records may not be removed from any Health Department building at any time, except as authorized by the Public Health Administrator.
5. Inspection of Public Records. Public records approved by the Freedom of Information Officer for disclosure may be inspected, or copies of public records obtained, during Business Hours at the Peoria City/County Health Department or another location designated by the Freedom of Information Officer or Deputy Freedom of Information Officer. Requestors must make an appointment with the Freedom of Information Officer or Deputy Freedom of Information Officer a date and time to inspect public records at the Peoria City/County Health Department (or another location designated by the Freedom of Information Officer or Deputy Freedom of Information Officer) approved by the Freedom of Information Officer or Deputy Freedom of Information Officer for disclosure.
6. Copies of Public Records. Copies of public records approved by the Freedom of Information Officer or Deputy Freedom of Information Officer for disclosure may be obtained during Business Hours at the Peoria City/County Health Department or another location designated by the Freedom of Information Officer or Deputy Freedom of Information Officer, provided that the Requestor had requested copies in the Request and has paid any applicable fees.
7. Mailing of Requested Public Records. Copies of public records will be mailed to the Requestor only if the Freedom of Information Officer or Deputy Freedom of Information Officer reasonably determines that

it is unduly burdensome for the Requestor to arrange for inspection of the original public records, or for pick up of copies of the public records, at the Peoria City/County Health Department or another location designated by the Freedom of Information Officer or Deputy Freedom of Information Officer .

8. Audio and Video Recordings. Requests for reproduction of any public records that are audio or video recordings will be honored in accordance with the provisions of the Act, the Illinois Open Meetings Act, any other applicable State law, and these Rules.
9. Records Maintained in Electronic Format. If the requested public records are maintained by the Health Department in an electronic format, then the Health Department will reproduce copies of the requested public records in the electronic format specified by the Requestor, if feasible. The Health Department may charge to the Requestor the actual cost of the medium necessary for that format.
10. Payment of Fees. The Requestor must pay all copying, certification, and postage fees in advance of receiving copies of any public records.
11. Acknowledgment of Inspection. When the copies of the requested public records have been delivered or inspected, the Freedom of Information Officer or Deputy Freedom of Information Officer and the Requestor must acknowledge delivery or inspection by execution of the Acknowledgment of Inspection form attached to these Rules or a similar written form.

C. Categorical Requests

1. Notice to Meet and Confer. If the Freedom of Information Officer or Deputy Freedom of Information Officer determines that a Request for all records falling within a category will unduly burden the Health Department, and that the burden to the Health Department outweighs the public interest in production of the public records sought, then the Freedom of Information Officer or Deputy Freedom of Information Officer, using a Notice for Meeting form attached to these Rules or a similar written form, will notify the Requestor in writing of the determination, of the reasons supporting the determination, and of the right of the Requestor to meet with the Freedom of Information Officer or Deputy Freedom of Information Officer in an effort to narrow the Request.
2. Failure to Respond by Health Department. The Freedom of Information Officer or Deputy Freedom of Information Officer may neither determine that a Request is unduly burdensome, nor issue a Notice for Meeting, if the Health Department has previously failed to respond to that Request within the applicable Response Time.
3. Agreement to Narrow Request. If the Requestor agrees to meet and confer with the Freedom of Information Officer or Deputy Freedom of Information Officer regarding the Request, then the Freedom of Information Officer or Deputy Freedom of Information Officer will respond to the Request, or to the Request as narrowed at the meeting, within the applicable Response Time, calculated from the date of adjournment of the meeting. That response may take any form specified in this Section III. If the Requestor agrees to narrow the scope of the Request, the Freedom of Information Officer or Deputy Freedom of Information Officer will deliver an Acknowledgment of Narrowed Request to the Requestor at the conclusion of the meeting, using the form attached to these Rules or a similar written form.
4. Failure to Meet and Confer. If the Requestor does not agree to meet and confer with the Freedom of Information Officer regarding the request, then the Freedom of Information Officer will deny the Request

on the fifth Business Day after the date of the Notice for Meeting, using the General Notice of Denial/Partial Denial of Request form attached to these Rules or a similar written form.

D. Denials and Redactions

1. Denials Under Section 7. If the Freedom of Information Officer or Deputy Freedom of Information Officer determines that all, or some, or a portion of any requested public records are not subject to disclosure under Sections 7 of the Act, then the Freedom of Information Officer, or the Deputy Freedom of Information Officer must deliver a Notice of Denial form attached to these Rules or a similar written form to the Requestor as provided in these Rules.
2. Redactions Under Section 7. When a request is made to inspect or copy a public record that contains information that is exempt from disclosure under this Section, but also contains information that is not exempt from disclosure, the Freedom of information office or the Deputy Freedom of Information Officer may elect to redact the information that is exempt. The remaining information will be available for inspection and copying and will not be considered a Denial.
3. Contents of Denials. Each Section 7 Notice of Denial and General Notice of Denial/Partial Denial of Request must set forth the reason(s) for the denial, and must notify the Requestor of his or her rights to (a) seek review of the denial by the Public Access Counselor, and (b) seek judicial review under Section 11 of the Act.
4. Denials in Writing. Except as otherwise provided by the Act, all denials of Requests will be in writing.
5. Cooperation with Public Access Counselor. If the Public Access Counselor determines that further inquiry into any denied Request is warranted, the Freedom of Information Officer will comply with the directives of the Public Access Counselor, or seek appropriate review of those directives, in accordance with the Act.

E. No Obligation to Create New Records

Except as provided in Section V of these Rules, the Act and these Rules do not require the Health Department, in the course of responding to Requests, to create records that the Health Department does not already maintain in record form.

F. No Obligation to Interpret or Advise

Neither the Act nor these Rules require the Health Department to interpret, or advise Requestors as to the meaning or significance of, any public records.

IV. FEES A.

Fees Established

Unless fees are waived or reduced under to Subsection IV.C of these Rules, each Requestor must pay the following fees for copying, certification, and mailing of public records:

1. Paper Copies

Size	Output	Unit Price	
Letter (8.5 x 11)	Black & White	1st 50 pages	Free
		Each page > 50 pages	\$0.15
	Color		
	Legal (8.5 x 14)	Black & White	1st 50 pages
Each page > 50 pages			\$0.15
Color			
Ledger (11 x 17)	Black & White	\$0.15	
	Color	\$0.44	
Large Format (map)	Black & White	\$1.98	
	Color	\$1.98	

2. Electronic Media

Output / Medium	Price
CD	\$0.50
DVD	\$0.60

3. Certification \$1.00 per record, plus copy cost

4. Mailing Cost of Postage

If the requested records are of a type not listed above, or when the services of an outside vendor are required to copy any public record that are not 8½ x 11 or 8½ x 14, Black and White, then the fees charged for copying the records will be the actual charges incurred by the Health Department, and the fees stated above will not apply. The fees stated in items 1 through 4 will also not apply if the fee for the requested records is otherwise fixed by statute. If the requested records are produced on an electronic medium, then the Requestor must pay the actual cost of the medium.

The Health Department has determined that the fees in this Subsection A are no more than necessary to reimburse the Health Department for the actual cost of reproducing, certifying, and mailing public records requested pursuant to the Act and these Rules.

B. Method and Time of Payment

Payment of all required fees must be made in cash, by cashier's or certified check, or by money order prior to the examination, copying, certification or mailing of any public record.

C. Waiver of Fees

The fees provided in Subsection IV.A of these Rules may be waived or reduced by the Freedom of Information Officer or Deputy Freedom of Information Officer if the Requestor includes in the Request the specific purpose of the Request and establishes to the reasonable satisfaction of the Freedom of Information Officer or Deputy Freedom of Information Officer that a fee waiver or reduction is in the public interest. Any request for a fee waiver or reduction must be indicated in the Request at the time the Request is filed. A subsequent request will not be considered.

A fee waiver or reduction will be considered to be in the public interest only if the principal purpose of the Request is to disseminate information regarding the public health, safety, and welfare or the legal rights of the general public. No fee waiver will be granted if the Request is for the principal purpose of personal or commercial benefit to the Requestor. The Freedom of Information Officer or Deputy Freedom of Information Officer may consider the number of requested public records and the cost and necessity of copying them in setting the fee waiver or reduction amount.

D. Waiver for Failure to Respond

If the Freedom of Information Officer or Deputy Freedom of Information Officer does not respond to a Request properly submitted pursuant to Section II of these Rules within the applicable Response Time, then the Health Department will not require the payment of fees for any copies of records produced in response to that Request.

V. HEALTH DEPARTMENT OBLIGATIONS A. Organizational Description

The Freedom of Information Officer, at least once each fiscal year, will produce and make available for inspection, copying, and mailing to any person requesting it, a brief description of the Health Department. The description must identify and describe the membership of the Board of Health and of all of its standing and special committees and other advisory bodies and also must include:

- a short summary of the Health Department's purpose,
- a block diagram of the Health Department's functional subdivisions,
- the approximate number of the Health Department's full and part-time employees,
- the total amount of the Health Department's operating budget, and
- the number and location of each of the Health Department's offices.

If the Health Department maintains a website, the Freedom of Information Officer must post the description required pursuant to this Subsection V.A to the website.

B. Index of Public Records

The Freedom of Information Officer must create, maintain current, and make available for inspection, copying, and mailing, a current index of all types or categories of public records prepared or received, and maintained, by the Health Department after July 1, 1984. The index must be reasonably detailed in order to aid persons in obtaining access to the public records of the Health Department.

C. Records Stored by Electronic Data Processing

The Freedom of Information Officer must prepare and furnish, to any person requesting it, a description of the manner in which public records of the Health Department stored by means of electronic data processing may be obtained in a form comprehensible to persons lacking knowledge of computer language or printout format.

D. Summary of Procedures

The Freedom of Information Officer must create, maintain current, and make available for inspection, copying, and mailing, a brief summary of the procedures established by these Rules. If the Health Department maintains a website, the Freedom of Information Officer must post the summary required pursuant to this Subsection V.D to the website.

E. Posting and Mailing of Information

The Freedom of Information Officer must keep posted at the Peoria City/County Health Department, and will mail to any person making a request therefor, copies of the Organizational Description prepared pursuant to Subsection V.A of these Rules, the Index of Public Records prepared pursuant to Subsection V.B of these Rules, and the Summary of Procedures prepared pursuant to Subsection V.D of these Rules.

F. Filing of Notices of Denial

The Freedom of Information Officer must retain copies of all Notices of Denial and Notices of Intent to Deny in a single file at the Health Department that is open to the public and indexed according to the type of exemption asserted and, to the extent that categorization is feasible, the type of records requested.