**Media Release**

**Date:** March 16, 2020  
**To:** All Media  
**From:** Peoria City/County Health Department  
2116 N. Sheridan Road  
Peoria, Illinois 61604  
**Contact:** Diana Scott  
**Phone:** 309/679-6603

*For Immediate Release*

**COVID-19 Emergency Response Prompts Peoria Health Department To Close Building and Limit Services to Public**

**Peoria** - Peoria City/County Health Department is providing emergency response and community guidance during the COVID-19 event. The building at 2116 N. Sheridan Road, Peoria, will be closed Tuesday March 17, 2020 until April 1, 2020 at which point we will reassess the closure to the general public.

Services during this time will be limited according to our Continuity of Operations to allow staff to respond to this emergency event while assuring health and safety measures continue.

The following programs and services will be closed or limited as designated. Please follow the guide below for guidance and do not show up at the building.

**Dental Clinic:**
- All routine exams and follow-up appointments are cancelled immediately.
- For emergency dental services only, call for directions 309-679-6141.

**WIC – Women, Infants and Children:**
- All appointments are cancelled immediately. Required education and certification will be completed by telephone.
- Food vouchers will be issued and delivered by certified mail. You will need to be home to sign for the food vouchers.
- To sign up as a new WIC client, call 309-679-6076 to complete your application.
- For changes to your food package or formula by your doctor, call 309-679-6076 for directions.
- Your Breastfeeding Peer Counselor will be available by the telephone number provided to you.

**Clinical services:**
- Immunizations closed. Call your medical provider for guidance.
- STD Clinic current treatment patients by appointment only. Call 309-6796655.
- STD testing closed. Call your medical provider for guidance.
- Other limited services will be arranged by clinic staff. Clients will be called by telephone.
- Heartland Health Services at Sheridan closed. Appointments are being provided at Heartland East Bluff.

(more)
Vital Records – birth and death certificates:
- No walk-ins for copies of birth or death certificates. Peoria County Clerk at the Peoria County Courthouse issues certificates or order online at [www.pcchd.org](http://www.pcchd.org).
- Funeral Directors, not having the ability to print certificates, can notify Vital Records and pick up certificates during a specified time period each day. Funeral Directors call 309-679-6032.
- Vital Records will continue the registration of records for the government.

Lead Hazard Control Program
- Closed

Environmental Health:
- All applications, variances, and all other documents will be accepted by email, fax, or mail. Email: [EH@peoriacounty.org](mailto:EH@peoriacounty.org) Fax: 309-679-6174

Community meetings and Events:
- Cancelled
- The building will be open on 3-17-20 as a polling place for the elections. Residents can follow signs to enter the building near the exit drive.
- COVID-19 community response meetings will continue as scheduled or as notified.
- Daily COVID-19 Press Briefings will continue as scheduled or as notified.

We appreciate your patience and understanding during this stressful time as we work diligently to slow the community spread of COVID-19.

For more information on COVID-19 and other public health updates, visit the Peoria City/County Health Department website at [www.pcchd.org](http://www.pcchd.org).

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The Peoria City/County Health Department continues efforts to improve community health in Peoria County with the overarching goal “to increase the number of people who are healthy at every stage of life.”